

Service Plans

Absolute Care

Managed Service Provider Your Complete IT Solution
"Home Edition"

@Home Care **PLUS** "All the Essentials and More"



Includes ALL Essentials: Plus More!

ALSO INCLUDES:

Secure Backup to Cloud (upto 25GB included)
Hard Drive Defragmentation
Windows Patch Management Enforcement
Your Own Remote Control Portal Included
Our "Live" Helpdesk (8am-5pm M-F) Support
** 24/7 coverage available at additional rate *exclude Holidays
FREE Quick Fixes (5min Remote Fixes Included)
FREE Computer Inspection and Testing
FREE 30-minute consult monthly if needed
FREE Chassis/Physical Computer Cleaning
FREE Tips and Advisory from Newsletter
Discount on Pickup and Delivery Service
5% Discount on Parts

\$29.99
PerMonth

@Home Care "The Essentials"



Essential Benefits:

Windows Update Notifications
Fast Remote (Tech Assist) Included
upto 25% off Labor Onsite or Local Dropoff
upto 25% off Remote Support
Proactive Monitoring Alerts

Full Commercial Quality Software:

Your Choice: Webroot or Kaspersky Anti-Virus
** Anti-Virus Software Included

Webroot or Kaspersky Malware Protection
** Anti-Malware Software Included

Continuous Error Monitoring:

** Proactive Monitoring Alerts Included
Low Hard Drive Space
Firewall Health
Hard Drive Health

\$14.99
PerMonth

Call: 623-505-3015

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623-505-3015

HeadLine News:

WannaCry May 11, 2017 - "Security experts have disputed claims that the virus was spread through suspicious emails, saying that computers were vulnerable to the bug regardless of how vigilant users were. Experts said that unless IT departments patched the virus and backed up their files they could be hit by the attacks".

What is *"Home Edition"*?

Over the last twenty years of successfully supporting businesses with some of the best business practices, products like our Absolute Care have offer a repeatable, reliable, system that keeps our business clients and home owners happy. Absolute Care business owners enjoy our teams careful watch over Backups, Anti-Virus, and Anti-Malware tasks. Utilizing the latest software, we keep you updated and safe, while we help properly maintain the health of the computer. Of course this is accomplished through lightning quick remote control, to help you receive immediate support. service

Absolute Care uses a "Proactive" approach to minimize ongoing or surprise breakages, by monitoring each system carefully 24/7 using special software that looks for, and logs errors that are in each device. (Just like Your Own Personal Computer). By monitoring components inside your computer for example, we can typically "Forecast" if your hard drive is about to fail. This of course allows our technicians to quickly notify you and get working on either replacing the part going bad, or ensuring all the data is safe and secure. Keeping a "Proactive" eye requires cutting edge software, and a team dedicated to help keep a vigilant eye out over our clients. YOU!

The good news, is this is now available in our new *"Home Edition"* for our retail customers and home owners too! Our 20+ years experience gives us the edge to deploy many of the same exact features of our Enterprise/Commercial Class MSP Program "Absolute Care" right to your door. Providing the Essentials Your computer needs includes providing the best Software, Remote Control, and we even monitor OS patches, notifications, and backup services! Home owners typically do not need the full benefits of running a business, so we designed our *"Home Edition"* just for you!

"Team Absolute"
"We got you Covered..."

Outsourced Help
CryptoViruses
Software Issues
Windows Patches
Identity Theft
Slow Computer
Credit Card Fraud
Viruses
Bad Hardware
Fake Phone Support
Malware

Here's what you will get with every *"Home Edition"* package:

- Windows Updates Checked** - Windows Updates we will help keep an eye on these to ensure you stay current and protected
- Fast Remote Tech Assist Software Included** - Remote Control is ready for action, to allow immediate help once you request it.
- Upto 25% off any Labor Onsite or Dropoff Service** - Get Upto 25% off all Onsite or Retail Store Dropoff Service and Labor
- Upto 25% off any Remote Support** - Get Upto 25% off any Remote Repair Services in case you might need it.
- Proactive Monitoring Alerts** - We keep a vigilant eye on errors and alerts your computer may have issues with
- Quick fixes (Easy 5 minute Fixes Included)** - Quick 5 minute fixes included, however any other will be billed at the discounted rate
- Enjoy FULL Versions Included** - Full Commercial Retail Quality Software, NO Freeware here!
- Carefully Selected Software Bundle:** - Top Notch Vendor to help secure your computer from Viruses.
- Webroot or Kaspersky Anti-Virus** - Price Includes use of Anti-Virus Software Included NO ADDITIONAL CHARGES
- ** Anti-Virus Software Included** - One of the Two Best Anti-Malware Scanners around... Webroots or Kaskpersky Protection
- Webroot or Kaspersky Malware Protection** - Protection from ACTIVE and ROUTINE Scanning NO ADDITIONAL CHARGES
- ** Anti-Malware Software Included**
- Absolute Care HelpDesk Support** - Help Desk Support (8am -5pm M-F / Holidays Excluded) 24/7 available for addional fee
- Continuous Error Monitoring:** - Our Super lightweight software, will report trouble 24/7 Continuously
- ** Proactive Monitoring Alerts Included** - We will notify you about important issues, and arrange repair, BEFORE they happen (In most cases)
- Low Hard Drive Space** - Team Absolute, will help if we see any Low Hard Drive Space issues
- Firewall Health** - We make sure your Windows Firewall is working so you stay protected
- Hard Drive Health** - We monitor your Hard Drive "SMART" and lookout for disk errors BEFORE it's too late

Need More? Check out our "Plus" Package for additional benefits

TERMS & CONDITIONS: Cost of Consumables, replacement parts, hardware, software, network upgrades and associated services that are outside the scope of this agreement or your AtHome agreement will be invoiced separately. Upon delivery of repaired equipment or services, it is the sole responsibility of the customer to ensure any discrepancies are reported to ACT Inc. within 72 hours. Payment is due upon delivery of equipment, (or within payment terms stated otherwise). Overdue invoices will be assessed a finance fee of 18.99%. ACT Inc., or any of its employees and associates, cannot be held liable for data loss, accidental destruction, or any other problems incurred during repair, transportation, or servicing actions. ALL systems left with our service center must be picked up within 30 days of completion or be subject to forfeiture of equipment. All services are done on good faith. By signing or receiving products or services indicated on this document, the customer agrees to all terms and conditions.